

CIGNA COPAYS AND COINSURANCE

OFFICE VISIT COPAYS

- Copays can vary from plan to plan. Check the member's ID card for copay amounts.
- It is necessary to collect the appropriate copay from the member at the time services are rendered.
- Copays are listed on the front of members ID cards
- Copays can be verified from Member Services Benefits and Eligibility

COINSURANCE

- In-Network Coinsurance can vary from plan to plan. Check the member's ID card for copay amounts.
- Out-of-Network coinsurance can vary from plan to plan. Check the member's ID card for copay amounts.
- Coinsurance should be billed based upon the contract allowable amount for services rendered.
- Coinsurance limitations are listed on the Members ID card
- Coinsurances can be verified through Member Services at the phone number listed on the member's card.