

CIGNA PRECERTIFICATION REQUIREMENTS FOR NON-GATEKEEPER MEMBERS.

Precertification requests for CIGNA PPO, EPO, Open Access and Indemnity products should be directed to the 800 phone number on the back of the member's ID card. The MCC logo on the card reflects the use of the AlterNet Network.

- Verify Medical Necessity for Hospitalization and Outpatient Services
- Approves proposed length of stay
- Consults with providers regarding the individualized treatment plan for each member

** Emergency Admissions require a Phone Call (Toll-Free number on back of member's ID card) to Intracorp Within 24, to 72 hours, Depending on Patient's Plan, following admission.*

CONTINUED STAY REVIEW (CSR)

- Monitors Patient's Stay in Hospital until Discharged
- Helps to Ensure that Only Medically Necessary Hospitalizations are certified to remain in hospital
- Verifies treatment plan is customary for diagnoses

Intracorp does not approve retrospective precertification request other than hospitalizations requested within the plans established time frame (24-72 hours) after admission.