

# IDENTIFICATION CARDS AND CHECKING BENEFITS AND ELIGIBILITY FOR MEMBERS

Always ask for a copy of the members Identification Card when you first see a member. The ID card will give you vital information for the member pertaining to claims, precertification and co-pay amounts.

On most ID cards you will find some or all of the information listed below:

- The Claims Payor/Group Affiliated with Managed Care Consultants
- The Member's ID Number
- Group Number
- Phone Number for Benefits/Eligibility
- Who Their PCP is If a PCP is Applicable
- What or if Any Co-Pays Apply to the Visit
- Precertification and Referrals Requirements and Phone Numbers
- Additional Benefits if Applicable

The member's ID card is an important tool in establishing eligibility. Confirmation of coverage must be established by calling Member Services at the phone number listed on the back of the member's ID card. After identifying the information on the member's ID card, and you would like additional information, you can refer to individual sections of this manual, or refer to the Network News, which has been included for your review.

The Network News is an informational newsletter that is sent to all Managed Care Consultants' (MCC) providers quarterly. This letter is also available on the MCC website at [www.mccnevada.com](http://www.mccnevada.com). In the Network News you will find interesting facts and points of interest concerning MCC as well as a complete listing of payer/groups affiliated with MCC. These groups are then broken down into individual sections of information

Payer/Group information is divided into the following sections: Employer Groups - Benefits/Eligibility – Precertification Information – Network Utilized – Send Claims Information to address indicated on the back of the member's ID card.

If you do not find your payer group in the Network News please refer to the member's ID card for Benefits/Eligibility and phone numbers.

## **IDENTIFICATION CARDS FOR UFCW MEMBERS**

Jensen Administrators, the administrators for UFCW Members do not distribute ID cards to their members. The members will have a copy of their original enrollment paper. This form may be used when the members come in for the first time. Each time after that Benefits and Eligibility will be required to be verified through JAS.