

OUR BUSINESS RELATIONSHIPS

At **MCC**, we have been providing solutions in managed care, workers' compensation, claims administration, and case management since 1988. We retain our clients by providing the services they need, creating an integrated delivery system that makes those services easy to access and use, while always seeking out better and more efficient solutions.

That is why we developed partnerships with national health plan carriers like **CIGNA**, created a small group health plan like **RealCare Health Plans**, and designed an innovative electronic claims program like **MCC Direct**.

ONE OF CIGNA HEALTHCARE'S primary goals is to provide access to quality healthcare to all of its participants. Cigna Healthcare chooses to utilize Managed Care Consultants Physician, Facility and Provider Network (**MCC's AlterNet**) for their Nevada members because of the quality of care this network renders. **MCC's** relationship with **CIGNA Healthcare** has substantially increased each participating providers patient base throughout Nevada.

REALCARE HEALTHPLANS is a fully insured small group product administered by Managed Care Consultants, Inc. and underwritten by Guarantee Trust Life Insurance Company. In layman's terms, **RealCare** is a health insurance product directed by **MCC, Inc.** It is separate from those members who access their health insurance through **MCC**. You will be able to tell this by their ID cards. A **RealCare** member will have the **RealCare** logo on the front of their card.

Although it is a separate entity, **RealCare** members still utilize the **MCC Network, Alternet**. The provider directory **RealCare** members use is identical to the **MCC Provider Directory**, but the coverage is different. The customer service contacts are also different. Please refer to the reference page in this binder for the contact information.

For more information please visit our website at www.getrealcare.com or feel free to call the **RealCare** sales team at **GET-REAL (438.7325)** or visit our website at **www.GETREALCARE.com**.

MCC DIRECT is utilized to process claims electronically and directly without the inefficiencies of a paper system or data entry error. The turn around time is quick making claims payment more efficient and reliable. Find out more about this system by continuing to page 20 in this manual, or visiting our website at **www.MCCNEVADA.com**.

Throughout the past 15 years, we have sought vision in the healthcare industry, and continue to do so everyday. We have managed to turn that vision into a reality. You can find it all here, when you think **MCC**.